

The Hub: <https://thehub.southeast.edu>

The Hub is your portal to information at SCC.

When signing into either an SCC computer or your personal computer it is advised to start any activity by signing on to The Hub.

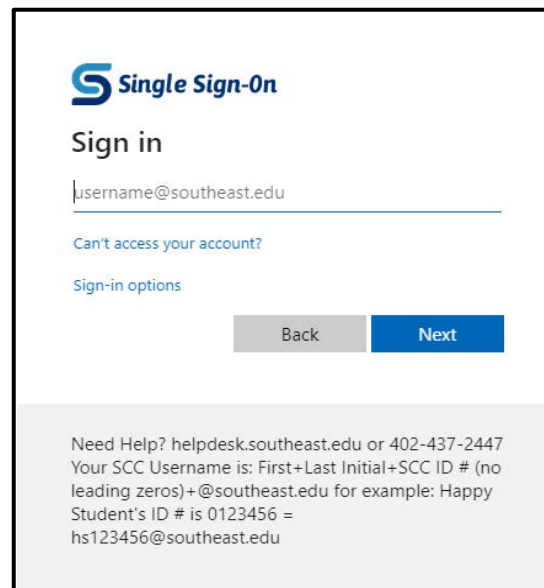
What is available on The Hub?

- The **Office 365 E-mail** tab and link provides access to your **SCC student email account**
- The **My Courses** tab is for Canvas course access
- The **WebAdvisor** tab on the left side allows access to:
 - Account Balance (Student Financial Info)
 - Reviewing financial aid letters and accepting/rejecting student loans (Financial Aid)
 - Registering for classes (Student Registration)
 - Checking grades, reviewing class schedules, and requesting transcripts. (Academic Profile)
- Tabs for **Announcements, Quick-links, and TIPS reporting/Campus Safety information**, etc.
- A **Menu** link in the upper left to access the following:
 - Campus Services (bookstore, campus maps, parking)
 - The IT Help Desk
 - Library (LRC)
 - Career Services
 - Registration Services information
 - Support services such as advising and tutoring.

IMPORTANT: Be sure to sign out after using The Hub on public computers.

How do I sign in?

For the Hub, you will need to know your SCC username.



The screenshot shows a login page titled "Single Sign-On" with a "Sign in" section. It features a text input field containing "username@southeast.edu", a "Can't access your account?" link, and "Sign-in options" with "Back" and "Next" buttons. A help section at the bottom provides contact information and an example username: "Your SCC Username is: First+Last Initial+SCC ID # (no leading zeros)+@southeast.edu for example: Happy Student's ID # is 0123456 = hs123456@southeast.edu".

What if I do not know my SCC ID Number or Password?

Please visit the Help Desk website for login help:

<https://helpdesk.southeast.edu/index.php/faqs/>

Retrieve SCC ID number and Username:

<https://resetpw.southeast.edu/?ref=getidnumber>

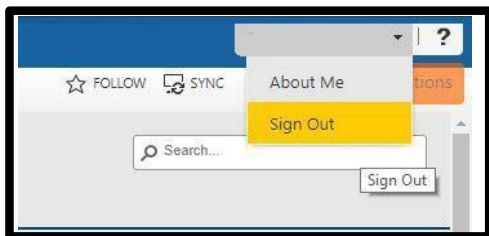
Reset SCC Password:

<https://resetpw.southeast.edu>

Contact the Helpdesk at 402-437-2447 for further assistance.

How do I sign out of The Hub when finished?

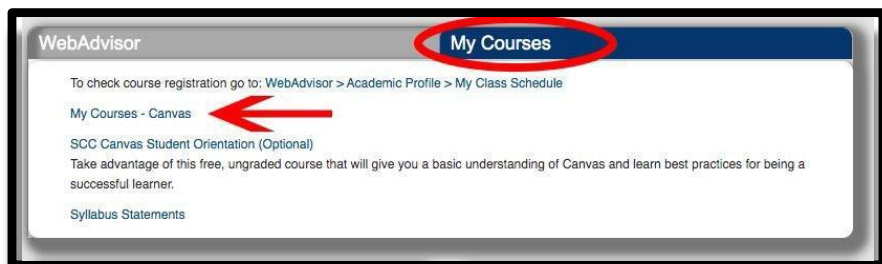
Navigate to the upper right corner of The Hub. Next to your username, click the drop-down arrow to reveal the menu options and select Sign Out.



Canvas

Canvas uses the same login as The Hub. If you have logged into one, you should not be asked to log in again.

- Supported browsers for Canvas:
(<https://community.canvaslms.com/docs/DOC-10720-which-browsers-does-canvas-support>)
 - Chrome v79&80
 - Firefox v72&73
 - Edge v79&80
 - Mac: Safari v12&13
- Your Canvas courses will not be displayed until the 1st day of the session.



What if The Hub is unavailable?

Canvas can be accessed directly by going to <https://mycourses.southeast.edu>. If asked to log in, use the same steps as would be used for The Hub.

Need HELP?

Contact the SCC Helpdesk, they are happy to assist.

IT Help Desk

Website: <https://helpdesk.southeast.edu>

- Phone: 402-437-2447
- Email: helpdesk@southeast.edu
- Hours: Mon-Thu 7am-8pm, Fri 7am-5pm
 - Summer Hours: Mon-Fri 7:30am-5pm
 - Trouble After hours: 1 (833) 274-1669

General Contact Information

General SCC

- Phone: 800-642-4075
- Website: www.southeast.edu

Registration

- Phone: 402-437-2605
- Email: registration@southeast.edu

Financial Aid

- Phone: 402-437-2610
- Email: financialaid@southeast.edu

Student Accounts (billing & payments)

- Phone: 402-437-2669
- Email: studentaccounts@southeast.edu

Canvas Software Help

- Canvas Student Orientation Course
 - <https://southeastcc.instructure.com/courses/107>
- Canvas 24/7 Software Help
 - 1 (833) 274-1669